

Firm Capabilities, Technological Dynamism and Innovation Internationalisation – a Behavioural Approach

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Abstract: We develop a behavioural framework of bounded rational decision-making under uncertainty by which we analyse the effect of technological dynamism in the firm’s environment on its decisions to internationalise innovation. Arguing that the firm’s technological performance level affects its risk-preferences, a key-prediction is that firms with low technological competences will internationalise innovation when faced by technological uncertainty while firms with high competences will withdraw from international innovation. A fully rational absorptive-capacity framework would predict the opposite relationship because it ignores the role of differential risk-preferences. We test our framework using data from the German Community Innovation Survey (CIS).

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JEL: O32; F21; F23; L22

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ger, 1995; Eisenhardt & Martin, 2000). A striking prediction of our model is that firms with low technological capabilities will view uncertainty about the direction of technological change as an opportunity which drives international innovation activities, while firms with high technological capabilities are expected to be more risk-averse leading to a centralisation of innovation at the home base.

We test the predictions of our framework based on data from the German Innovation Survey in 2011, which is part of the Community Innovation Surveys (CIS) co-ordinated by the European Commission. Our results show that speed of technological change and uncertainty about its direction increase incentives for innovation activities in general. However, while high speed of technological change also increases the propensity to innovate internationally, the effects of uncertainty are highly conditional on the firms' internal technological capabilities. Uncertainty reduces the propensity to conduct innovation internationally for firms with high technological capabilities and increases it for firms with low technological capabilities. We also show that the negative effect of technological uncertainty for firms with strong technological capabilities disappears when firms invest in their transfer capability (Kuemmerle, 1999) by engaging in personnel exchange between headquarters and its subsidiaries.

We contribute to the literature in two major ways. First, we provide evidence on how technological dynamism (compare Narula, 2001) affects decisions regarding whether to internationalise innovation – a topic which has received very little attention so far. Secondly, by emphasising bounded rationality within the framework of prospect theory, we open a venue for explicitly considering behavioural patterns related to decision-making under uncertainty. Uncertainty is typically ignored in more rational approaches to decision-making used in international business studies. While uncertainty may be a lesser concern in decision-making in routine situations, in non-routine situations or when associated with constituent decisions (e.g. when firms have no prior experience with internationalisation of innovation or with the country of destination) our approach should provide insights going beyond the explanatory scope of fully rational models (compare Harvey et al., 2011; Aharoni et al., 2011).

A theoretical treatment of environmental dynamism can be found in the high-velocity literature (Eisenhardt, 1989; Eisenhardt & Bourgeois, 1988; Bourgeois & Eisenhardt, 1988). While this literature has taken a broad stance on dynamism by discussing the role of general economic, competitive and strategic factors, special emphasis has been laid on the role of technological dynamism. The literature has made a distinction between the speed of technological change and the uncertainty about its direction (see Bourgeois & Eisenhardt, 1988; Gustaffson & Reger, 1995; Wirtz et al., 2007). Although speed and uncertainty of technological change are often correlated, they are conceptually not the same.

Building on Teece's (1986), Narula (2001) argues that technological environments can first be described by considering whether a dominant design has already emerged or not. In the pre-paradigmatic phase in which the dominant design has not yet emerged usually the technological problem to be overcome is defined, but the precise technological solution is not. Thus, several innovators compete by trying out alternative solution paths. In the pre-paradigmatic phase, technological uncertainty is high because it is a priori unclear which technology will succeed. In addition, the knowledge bases held by the firms are highly heterogeneous and large shares of that knowledge are not yet codified, implying that property rights are weak making the appropriation of any resulting benefits complicated. When the dominant design emerges as an incumbent solution, technological development moves into the paradigmatic stage which is characterised by much greater homogeneity of technological solutions (Abernathy & Utterback, 1978; Klepper, 1996; Beise, 2004). Hence technological uncertainty and knowledge heterogeneity between firms decline. At the same time, tacit knowledge becomes codified and property rights become more effective (Teece, 1986; Asheim & Coenen, 2005; Grillitsch et al., 2016). In that respect, uncertainty refers to how many different technological trajectories, i.e. individual solution paths, are followed at one time and how strongly they differ.

Speed of technological change, though often correlated with uncertainty, is conceptually different because it refers to how fast existing technological opportunities (Robin and Schubert, 2013; Vega-Jurado et al., 2008) associated with any of the competing trajectories can be exploited. In that respect, the observed speed of technological change refers to the rate of exploitation on the 'fastest' trajectory.

The main propositions of prospect theory can be summarized thus graphically: The coordinate system
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We follow the approach of Baier et al. (2015) and restrict our sample to firms with headquarters in Germany. We applied this restriction in order to exclude sources of misunderstanding by respondents from firms with headquarters abroad as international innovation activities may either refer to the internationalisation of the subsidiary's innovation activities to locations abroad, or to the innovation activities of the parent firm at its home base or to innovation at sister companies abroad. Our sample restriction makes sure that R&D abroad always refers to outside Germany and never to the home-base of the parent firm. With these restrictions, we have a sample of 6,589 firms. Due to the item non-response for some of the model variables the sample used in the regressions consisted of approximately 4,400 firms.

Core Variables and Identification Strategy

Our aim is to explain the internal and external conditions that drive a firm's decision to conduct international innovation activities and the general incentives for innovation measured by a firm's innovation intensity. For innovation intensity, we use two alternative variables: total innovation expenditure as a share of turnover and R&D expenditure as a share of turnover. Total innovation expenditure includes R&D expenditure as well as expenditure for implementing innovations (new equipment, marketing, training etc.). As concerns international innovation, the MIP 2011 survey provides information on whether a firm was engaged in activities at foreign locations related to R&D, in manufacturing of new products, designs, or in implementing new processes during the three-year period of 2008 to 2010. We rely on the standard concepts and definitions of R&D, design and innovation as proposed in the respective OECD manuals (OECD & Eurostat, 2005; OECD, 2015). R&D and design refer to activities related to the development of innovations and involve the creation of new knowledge or the creative use of existing knowledge. Although manufacturing a new product at a foreign location or implementing a new process technology need not be linked to creative work performed at the foreign location, e.g. if the new product or new process technology has been transferred from the parent company, we still regard these activities as innovation since they constitute a new activity at the foreign

location, requiring changes to existing routines and usually also adaptations of technologies and practices to the specific situation at the foreign location. In order to obtain a detailed insight into how technological capabilities and technological dynamism affect internationalisation decisions we report the effects on each of the four internationalisation variables (R&D, design, product, process) separately in our result tables (Table 3, Table 4, and Table 5).

A firm's internal technological capability as well as technological uncertainty and the speed of technological change in a firm's market are measured through an assessment done by managers. Firms were asked to rate their internal technological capabilities ("Ability to develop new technological solutions") on a Likert scale from 1 (very low) to 5 (very high).² Based on the decision-makers' assessments we created a dummy for high technological capabilities if managers rated their technological capabilities at 4 (high) or 5 (very high), while it takes a value of 0 for all classes up to 3 (intermediate). It should be noted here that our variable may be criticised for its subjectivity in telling apart losses from gains. Kahneman and Tversky (1979) concentrated on situations where the reference points were expressed in monetary terms and thus obviously determined. More generally, determining reference points is a rather subjective process and depends on the perceptions of the decision-makers (Fiegenbaum et al., 1996). So, a more objective measure may in fact be problematic. We nonetheless probed our results deriving measures based on more objective R&D data.

In addition, firms were asked to characterise their market environment on a 4-point Likert scale ranging from 1 (item does not apply) to 4 (item fully applies). Two items refer to technological dynamism of the firm's environment: "Technological development is difficult to predict" and "Products become outdated quickly". We use the first item as an indicator for technological uncertainty and the latter one as an indicator of speed of technological change. To measure the degree of personnel exchange we

² We perceive technological capabilities as the sum of the firms' internal competences ranging from the production, use, adaption and improvement of new technological knowledge, value chain technologies and product development technologies, competences in technology forecasting and technology assessment as well as the ownership of patents and licenses.

make use of four dummy variables indicating whether a firm sent personnel from the parent to the subsidiary a) on short-term basis or b) on a long-term basis and whether the subsidiary has sent personnel to the parent c) on a short-term basis or d) on a long-term basis. We add up the four variables, leading to an index with values between 0 and 4.³ The exact wording of the core survey items is shown in the supplementary material accompanying this article.⁴

In order to test H1a and H2 we use Tobit regressions because both the innovation and the R&D intensity are strictly positive and continuous with a high proportion of zero observations. In order to test H1b, H3a/b, and H4 we use Probit regressions taking the four types of innovation internationalisation activities as the key dependent variables to analyse the effect of speed of and uncertainty about technological change. In all cases, we split our sample by firms' technological capabilities and report the results for the two groups of firms separately.

Confounding Factors

Based on earlier findings (Baier et al., 2015), we identify a set of confounding factors. We consider size, group structure, export activities, and characteristics of the appropriability regime. We also discuss the role of innovation expenditures as well as the sector a firm belongs to. While we discuss these variables with regard to internationalisation of innovation, they can also be expected to be relevant for innovation in general.

Size: Although some authors find evidence that smaller companies also engage in innovation internationalisation (Roza et al., 2011), the literature has frequently discussed the phenomenon as being most relevant for large companies. The reasons for this are that large companies usually have greater financial resources, more complementary assets and greater managerial capacities (see Bardhan & Jaffe, 2005). Although small companies may have an advantage in coping with increased organisational

³ With 0.86 the Cronbach's Alpha was sufficiently high to warrant the creation of an index.

⁴ Note that all our key variables for measuring international innovation activities, technological capabilities, technological dynamics and the degree of personnel exchange are not part of the standard CIS questionnaire but have been added to the German questionnaire in order to enable this research.

complexity associated with innovation internationalisation, most authors find that the propensity to conduct innovation internationally strongly increases with size (Baier et al., 2015). We include the number of employees and its square as a functionally flexible control for size.

Group structure: Belonging to a group can contribute to making firms more accustomed to managing multi-site processes (Bartlett & Ghoshal, 2002). Furthermore, to the degree that parts of the group are based abroad, strong global links and thus opportunities for internationalisation activities may exist (Berry, 2006). Firms in a group structure may therefore be more likely to conduct international innovation. We include a dummy indicating whether the firm is part of a company group.

Export activities: The Uppsala model argues that firms gradually intensify their internationalisation activities (Johanson & Vahlne, 1977). In this model export activities are one of the first steps and act as the originator for more advanced types of internationalisation as described by Dunning (1980, 1988). In particular specificities in local demand may induce firms to internationalise innovation in an attempt to adapt products to foreign consumer preferences. Furthermore, exposure to international markets can create learning potentials (Gassmann & von Zedtwitz, 1999; Macharzina et al., 2001) which allow firms to handle their internationalisation activities more efficiently (Jensen, 2009). We therefore expect that export activities and innovation internationalisation are positively related. We include a variable which measures exports as a share of turnover (export intensity).

Intensity of product market competition: Alcácer et al. (2013) argue that the type of competition and internationalisation are strongly related, because industries dominated by MNEs are oligopolistic in nature. In oligopolistic markets, competitive interaction is an important source of strategic behaviour. Intense competition may for example induce a race for human capital (Lewin et al., 2009). In addition, firms may try to escape competition by moving to geographically distant places. Furthermore, by internationalising innovation firms may reduce costs bestowing them with a competitive advantage. We thus expect that the intensity of competition and innovation internationalisation are positively related. We include a variable measuring the intensity of price competition rated by managers on a Likert scale from 1 (low) to 4 (high).

Table 2.

Main results

Table 1 goes here

Table 2 goes here

In H1-H4 we argued that the speed of technological change and uncertainty concerning its direction can have distinct impacts on the firms' propensity to invest in innovation and their internationalisation patterns given the firms' technological capabilities. We first start with the analysis of the general incentives for innovation, which we present in

Table 3.

Table 3 goes here

Our results show that both technological uncertainty and speed of technological change drive innovation as well as R&D activities irrespective of the level of the technological capabilities. For all cases (except for one) the coefficients are positive and highly significant. This confirms our baseline hypotheses that both speed of technological change and technological uncertainty create strong incentives for innovation. While the confirmation of H1a and H2 is well in line with arguments from the high-velocity literature, the more interesting question is if and under which conditions increasing incentives for innovation in general also translate into higher incentives for international innovation. As argued in the section “Core Variables and Identification Strategy”, we test the hypotheses relating to internationalisation of innovation for each type (R&D, manufacturing of new products, design, and process innovation) separately. The main results are presented in Table 4 (for R&D internationalisation and internationalisation of product innovation) and Table 5 (for design internationalisation and internationalisation of process innovation). In columns 2 and 5 we present the results for firms with high technological capabilities and in columns 3 and 6 we present the results for firms with low capabilities. Because we hypothesised the effects of uncertainty concerning technological change we present the results for the full sample in columns 1 and 3 as a point of reference.

Table 4 goes here

Table 5 goes here

As concerns speed of technological change, we expected that firms both with high and low competences become more likely to conduct innovation internationally (H1b). The positive effect on the likelihood of innovation internationalisation is indeed corroborated for all types of innovation, with the exception of R&D internationalisation for low-competence firms. As expected it also holds for the full sample. We thus are able to corroborate H1b for almost all cases.

DISCUSSION

In this paper, we provided a predictive framework analysing the internal and environmental technological factors driving firms' decisions to conduct innovation internationally. In doing so, we moved beyond the discussion concerning the motives for firms to perform certain activities abroad (for a recent review, see Cuervo-Cazurra & Narula, 2015). Instead of discussing the classical set of market-seeking, efficiency-seeking, resource-seeking or strategic asset-seeking motives (Kuemmerle, 1999; Dunning, 1993, 2000; von Zedtwitz & Gassmann, 2002), we developed a predictive approach suitable for explaining the internationalisation of innovation activities by firms in different technological environments. Similar to the work by Cuervo-Cazurra et al. (2015), our framework builds on behavioural theory emphasising bounded rationality of decision-makers (March & Simon, 1958; Cyert & March, 1963). We applied prospect theory (Kahneman & Tversky, 1979; Kahneman, 2003; Fiegenbaum et al., 1996) and characterised the decision for innovation internationalisation as a risk/return trade-off. According to the requirements brought forward by Fiegenbaum et al. (1996), our model represents risks and returns through the dynamics of the firm's technological environment (i.e. the speed of technological change and uncertainty concerning its direction), while the firms' risk preferences (i.e. how firms weigh risks and returns) are determined by the firms' internal technological capabilities.

On a general level, we contribute to an emerging literature emphasising the need to integrate behavioural aspects of decision-making into theory development in the IB literature (Aharoni, 2010; Aharoni et al., 2011; Cuervo-Cazurra et al., 2015). Although elements of behavioural theorising have left some footprints in IB (Aharoni, 1966; Johanson & Vahlne, 1977, 2009) the analysis of the influence of key behavioural concepts such as bounded rationality, satisficing behaviour, or decision-making under risk and uncertainty is still in its infancy (compare Figueira-de-Lemos et al., 2011; Harvey et al., 2011; Figuera & Hadjikhani, 2014; Cuervo-Cazurra et al., 2015). By applying prospect theory, we were able to provide a structural framework on how bounded rationality, risk and uncertainty, and satisficing behaviour play out with regard to the internationalisation of innovation by firms. We believe that the integration of satisficing decision-making under risk and uncertainty is crucial to improve our

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